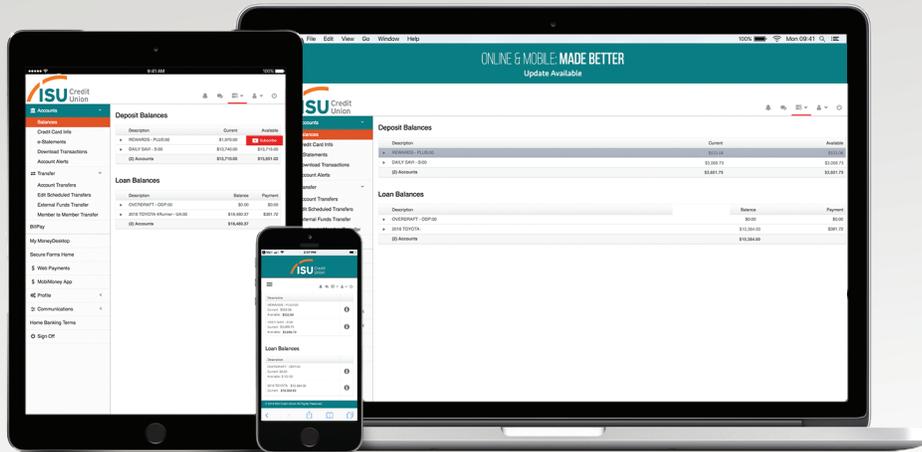


ONLINE & MOBILE MADE BETTER



Our mobile and online platforms make it easy to get your banking done on-the-go. In an effort to provide you, our members, with the best experience possible, our website and app is undergoing an upgrade on May 15, 2019. The improvements provide you with more options, better flexibility, and greater member control. We've highlighted the main changes in this overview.

Updated Login Screen

ISU Credit Union

Log In to Digital Banking

Enter Your Login ID

Forgot your password? Continue

New To Digital Banking?
Enroll Now

This is a private system operated for the exclusive use of our members. Any unauthorized access or use is not permitted and constitutes a crime punishable by law (18 USC 1030).

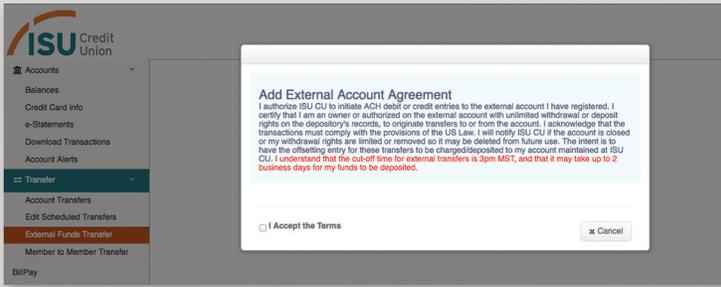
NCUA

The link is still available on the top-left of the homepage, but you will now login from this portal. All login information (login ID, password, etc.) will remain unchanged. All members will be asked to verify their address through email when logging in for the first time.

Clean Look & Feel

The home page has a fresh, clean look. You'll notice more options in the sidebar than before!

External Transfers



Members can now transfer from their ISU Credit Union accounts to another financial institution. To begin, accept the account agreement and follow the steps as prompted.

Add an External Account

This form will allow you to submit a request to associate an external account (at another financial institution) with your digital banking login. You can then use this account with the "External Transfer" feature on the "Transfers" menu and move funds to and/or from this account to your accounts listed here in the Digital Banking System. After entering the required form data, click "update" to register your request with the digital banking system.

Two deposits will be made to the account that you have entered here (typically within 5 business days). Once you have received these two deposits, note the amounts. Then click on the 'Validate Account' flag on the 'Pending Verification' account row inside of the "External Funds Transfer" menu. You will enter these amounts to verify your ownership of the external account and it will become available for use in making external transfers.

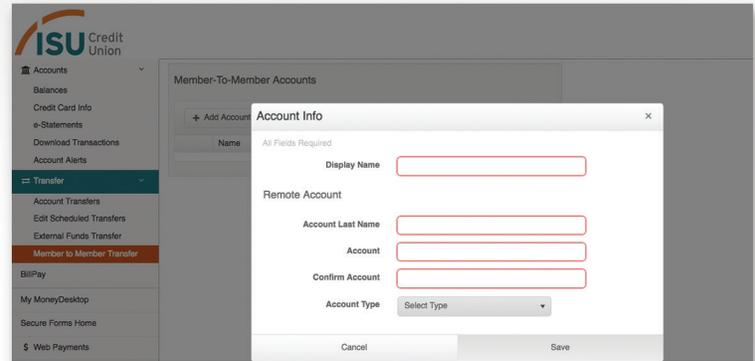
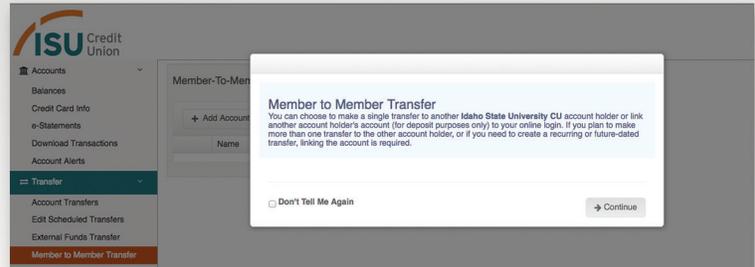
Please input the routing number and your account number located on your check (see the sample check below). If you want to add a savings account, please contact your financial institution for the routing number that they use for savings deposits. Also verify if your account is eligible for ACH transactions as not all savings accounts allow for ACH transactions. If you have issues with your micro deposit showing up in your account, verify the routing number with the other financial institution as not all financial institutions have one routing number for all account types.

Don't Tell Me Again

[Continue](#)

Member to Member Transfer

Transferring funds to another ISUCU member's account is as easy as ever. Start by clicking on the "Member to Member" transfer tab and follow the necessary prompts.



Account Customization

Profile

- Change Email Address
- Change Password
- Change Security Settings
- Change Account Descriptions
- User Name

Members have the ability to update their current information and preferences under the profile tab.

Account Names

Deposit Accounts

- 12345 / REWARDS - PLUS:00
- 12345 / DAILY SAVI - S:00

Loan Accounts

- 12345 / OVERDRAFT - ODP:00
- 12345 / 2016 TOYOTA 4Runner - UA:00

Update

Rename and rearrange the order of your accounts and loans.

Username

Re-enter Current Password: ⓘ

Re-enter Current Password

Username: ⓘ Confirm Username: ⓘ

ISUCUROCKS2019 ISUCUROCKS2019

Test if username is available

Change Password

Re-enter Current Password: ⓘ

Re-enter Current Password

New Password: ⓘ Show

New Password

Confirm New Password: ⓘ Minimum Password Requirements:

- 8 Characters
- Uppercase letter
- Lowercase letter
- Special character ⓘ
- 1 Number

Update

If desired, you can now use a custom username instead of account number at login.

See All Linked Accounts

Deposit Balances SEE YOUR LINKED ACCOUNTS ON ONE SCREEN

Description	Current	Available
▶ 123456 / REWARDS PL - PLUS:00	\$1,063.05	\$1,063.05
▶ 112233 / REWARDS PL - PLUS:00	\$105.84	\$105.84
▶ 123456 / DAILY SAVI - S:00	\$11,939.22	\$11,904.22
▶ 112233 / DAILY SAVI - S:00	\$442.37	\$417.37
(4) Accounts	\$13,540.48	\$13,490.48

Customize your account in a way that works for you. Having your primary, joint, and linked accounts in once place is now an option. Contact a Member Service Representative to get set up.